

**Board of Directors  
WEST CONTRA COSTA HEALTHCARE DISTRICT**

A Full Board meeting of the Board of Directors of the **WEST CONTRA COSTA HEALTHCARE DISTRICT** was called to order at 5:08 p.m. on Tuesday, August 30, 2005, at the Doctors Medical Center Auditorium at 2000 Vale Rd., San Pablo, CA.

**Roll Call**

Present: Directors Campbell, Wallace, and Casazza

Absent: Directors Moore-Cash, and Carson

**Also Present:**

Irwin Hansen, CEO

Dev Mahadevan, CFO

Paul Ryan, M.D.

Viki Lampert, CIO

Colin Coffey

**Consent Calendar**

**Director Casazza motioned the approval of the agenda. It was seconded by Director Wallace and approved by the board unanimously.**

**Director Wallace motioned the approval of the Special Board meeting – 6/21, Board Finance – 6/23, Study Session – 6/26, Full Board – 6/28, Study Session – 7/20, Full Board/Finance – 7/21, minutes. It was seconded by Director Casazza and approved by the board unanimously.**

**Director Casazza motioned to accept the Denial of Claim against Arthur Del Agostino. It was seconded by Director Wallace and approved by the board unanimously.**

No public comment.

**Items Removed from Consent Calendar**

None.

**Administrative/Operations Report**

Mr. Hansen reported that admissions were 40 below budget for the month, which reflects results of a typical summer month. Surgeries continue to be below budget as well however cardiac catheterizations continue to be above budget for the month of July. Year to date, there have been 504 cardiac catheterizations which is 98 more than budgeted. Deliveries continue to show better than expected levels with 10 more deliveries for the month than budgeted. The Emergency Department experienced higher volumes than budget with an 11% increase from that of last year. The Cancer Center

received official notification of its 3-year accreditation from the Commission on Cancer where there were no deficiencies in 7 out of the 8 areas of commendation.

DMC is continuing contract negotiations with Hill Physicians for ambulatory services and continues to negotiate with Contra Costa Health Plan. There was an organization-wide picnic for all DMC employees held on Saturday, August 13<sup>th</sup>. On August 19<sup>th</sup>, Human Resources conducted a successful job fair at the Pinole campus where nearly 300 visitors attended to learn more about employment opportunities at DMC.

Recent media coverage has highlighted the Sleep Clinic and Diabetes Management and Nutrition. Fred Nachtwey, M.D. had interviews on cable TV and on radio (KOIT and KDFC). Tracy Taylor had an interview taped in July for cable TV however the airing dates have not been determined. DMC also had a team at the American Cancer Society's Relay for Life in Pinole where a team of DMC staff ran/walked over the course of 24 hours and raise money for cancer research. Mr. Hansen is speaking with local governments and giving updates on the hospital. He appeared at the Pinole City Council and August and is scheduled to appear before the Mayors and Supervisors in September.

#### **Doctors Medical Center Update**

Irwin Hansen gave an overhead presentation on the Health Care District making great progress in improving hospital operations in the first year. The fiscal goal is to break even from operations by increasing revenue and reducing expenses such as labor costs, hiring more nurses and other staff to replace contract labor. Mr. Hansen thanked the Human Resources department for a job well done in hiring 108 nurses since last August and several new physicians in a variety of specialties. DMC continued Physician Recruitment in Medical Oncology (Jan 05), Radiation Oncology (Aug 04), Orthopedics, General Surgery and Obstetrics (Aug 04 and Fall 05). The J.C. Robinson M.D. Regional Cancer Center had 88% more visits than budgeted in the months of January through June 2005. The hospital had budgeted for 9,226 visits when we actually had 17,381.

#### **Government Values and Guiding Principles**

Mr. Hansen presented that the West Contra Costa Healthcare District Board of Directors met with leaders of DMC management and medical staff on August 20, 2005 to deliberate on aspects of governance and leadership. Some topics included the roles and responsibilities of the board members, characteristics of well-functioning boards, organizational values and principles of governance. Dennis Strum, PhD. led the session and is a management consultant with broad experience in healthcare governance and strategic planning. Some of the values that the organization is most committed to at DMC include access to quality, affordable healthcare, safe environment, mutual respect, supporting our employees success, leadership in community health, excellence, service and stewardship of community resources.

#### **Casino Transportation Study Contribution**

Mr. Hansen gave a presentation to fund a study showing the impacts on the region's transportation infrastructure system with Indian casino projects in West Contra Costa County. The cost of this study will cost in excess of \$300,000, and though the cost is

spread over two years it is a financial challenge. The Board of Supervisors is asking for a contribution from DMC to help fund this study. Gisela Hernandez mentioned us participating in the study since the hospital is directly affected since it has to do with access to emergency services and the close proximity to the Casino.

**Director Casazza motioned the approval of the Casino Transportation Study Contribution of \$5,000. It was seconded by Director Wallace and approved by the board unanimously.**

### **Casino Study**

Art Lathrop presented to the board a Public Health and Emergency Medical Services study that was released on August 1, 2005. This study identifies the impact of casino on Emergency Medical Services and the health of the community. The EMS impact system can be dealt with by adding additional services.

Juliana Boyle mentioned that hundreds of studies on gambling have been done; yet the focus was only on gambling problems in general. Gambling problems double people live within 10 miles of any casino. This brings social issues to a rise such as bankruptcy, child abuse and crimes. The effect this has on Emergency Medical Services in the area are adding 3 transports and vehicle crashes per day in having the casino added to Doctors Medical Center.

Directors Campbell and Wallace stated they were both disappointed that Doctors Medical Center was not mentioned in the report, nor is the impact listed. Art Lathrop mentioned he was under the impression that DMC was doing their own private study. Director Campbell requested that management get a study done on the impact of the casino to DMC.

### **HeartMath Contract**

Mr. Hansen presented to the board a contract for the HeartMath project. HeartMaths research has been published in the top medical journals and their clients include some of the top U.S. health care organizations such as Kaiser Permanente, UCSF, and Swedish Medical Center. The success of HeartMath has been widely acknowledged through the media. The proposal of this contract is only with the organization and can be used in many departments here at DMC.

**Director Casazza motioned the approval of the HeartMath Contract. It was seconded by director Wallace and approved by the board unanimously.**

### **ACHD Nominations**

Irwin Hansen reported that there have been 4 nominees selected by the Board of Directors: Mr. Ted Kleiter – Palomar Pomerado Health, Ms. Vanessa Poster – Beach Cities Health District, Dr. Jacob Eapen – Washington Township Health Care District, and Ms. Grace Ellis – Mount Diablo Health Care District. Director Wallace has been selected to be an alternate for Director Campbell.

### **Public Comment**

None.

### **Financial Statement July 2005**

In the absence of Mr. Mahadevan, Irwin Hansen briefly reviewed the financials for the month of July. The net loss for the month is \$1,709,751 in which key factors such as lower than budgeted net patient revenues, higher than budgeted labor costs, and one time bi-annual interest payment play a role. We had 40 fewer admissions in the month of July, however the length of stay was 13% higher. Operating expenses for the month were over budget by 6.9% compared to budget. Other Professional Fees were also over budget by 19% and Utilities and Phones were over budget by 20%. However, the actual dollars spent on these categories are far lower than on Salaries, Wages and Benefits.

Director Wallace would like to see an Accounts Receivable report for each month.

### **Public Comment**

None.

### **Information Systems**

Viki Lampert, CIO, began acknowledging all staff that has helped with the project. Dr. Mark Kogan, Chair of Committee, key physicians are Dr. Sorota, and Dr. Sankary. Phyllis Moore, Nihar Mohapatra, Judy Chan and Guy Tennyson have all played a role in the finishing of the McKesson contract.

Susan Kennedy gave the board a presentation on McKesson. The goals of DMC are to have one vendor to replace the current IT infrastructure, be the community leader in healthcare, and increase revenue. To provide health services to all in a diverse community. McKesson's goal is to advance partnership. McKesson is now our single vendor in all 3 areas; Pharmaceutical, Medical Management & Information Technology. Physicians will now have access to the Internet to view patient charts and x-rays at anytime, anywhere. KLAS is a market intelligence researcher and has ranked McKesson number 1 in the industry.

### **Public Comment**

None.

**Director Casazza motioned the approval of the McKesson Contract. It was seconded by Director Wallace and approved by the board unanimously.**

### **Medical Executive Report**

Paul Ryan, M.D. reported the use of electric fans in-patient rooms to outline infection control and safety requirements for use of portable fans in-patient care areas. Influenza preparation and guidelines are to prevent the transmission and spread on influenza among healthcare workers, patients and visitors. The patient safety program was evaluated for effectiveness and to ensure compliance with all standards. DMC continues to strive for our goals in 2005 which include continuing to review and implement risk reduction

strategies or reasonable alternatives, continue to track and trend identified patient safety issues to identify areas for improvement and focus on education for medical staff and employees on patient safety, best practices in patient safety, and team dynamics and organizational culture.

**Public Comment**

None.

**Director Wallace motioned the acceptance of the Medical Executive report and the approval of Appointments, Reappointments and Changes of Staff Status. It was seconded by Director Casazza and approved by the board unanimously.**

**Other**

Director Casazza displayed a t-shirt that the Brookside Community and Health Clinic used on August 20, 2005 to use in ban the bug that was sponsored by Kaiser and Chevron. They were able to immunize 600 children and also did examinations over 100 patients.

Mr. Hansen mentioned the fundraiser that was held on August 27<sup>th</sup> that had a high attendance. Director Casazza said she was pleased with everyone who showed up showing their support for the clinic and that one of the attendees, Jane Wood, saw the community as arms around the clinic.

**Public Comment**

A gentleman from the public representing MCIU brought up a meeting that was held on August 6, 2005 regarding the union finalizing the pension and being patient with the district during negotiations.

**Adjournment**

The meeting was called to adjourn at 7:40pm.